



CYCCB IMPLEMENTS VIRTUAL TESTING



In June CYCCB implemented virtually proctored online testing in Canada. Over the next two months CYCCB expects to have similar online testing available, at all certification levels, available in any location in the US and Canada. This will significantly improve CYC practitioner access to testing and certification.

The virtual testing program was co-developed by CYCCB working with their partner, Indiana University (IU). CYCCB Board member and Faculty at IU

Bloomington, Dr. Deborah Getz, worked with a team of CYCCB staff and Board members for three months to design, implement, and test the program. The key question that had to be addressed was “how do you conduct testing without a live proctor while assuring that test takers are not taking unfair advantage or copying the exam contents?” The efficacy of the testing program is based on the idea that test takers are taking the exams fairly. In the past, no testing was conducted without a live proctor in the exam environment. This has worked well over the 13 years that CYCCB has been conducting certification testing in the US and Canada. With the onset of the Covid-19 Pandemic, it was clear that another solution was needed.

The virtual testing program uses the Respondus Lockdown Browser and video monitoring system. The test taker installs the software on their computer before testing. At the time of the exam, the Respondus system locks down the computer browser so it can only access the online testing system. It also creates a video record of the test session. Additional in-person video monitoring is conducted by the CYCCB office. The system has been used successfully by many universities and testing providers to expand testing access while limiting the ability to cheat or copy exam contents.

Many of the CYCCB Board members took the virtual test the last week of May to confirm system features and clarify instructions. Josée Massé, Assistant Director of Emerging Minds, in Ontario, Canada was the first person outside of CYCCB to test the new system. She took the exam June 4th and reported, “The new online format was simple to navigate, and ongoing support was available when I needed help!”



Josee Masee, Ontario

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CYCCB is implementing the Canadian CYC-P testing program first and will implement testing in the US at the Entry, Associate, and Professional levels over the next 2 months. Many Canadian Provinces are still locked down due to the Covid-19 Pandemic. CYCCB estimates that there are over 100 CYC practitioners in Canada waiting for testing. Many completed their applications during the Pandemic and only need to complete testing to become fully certified.

The CYCCB certification program is a response by the international CYC professional community to promote high standards of practice and provide a widely recognized credential to help the public identify qualified practitioners. The CYCCB certification standards are the most rigorous standards in the industry. Research shows that certified practitioners are viewed by their supervisors as 2.5 times more likely to be high performing.

Stay tuned as the implementation process unfolds. If you need additional information, visit www.CYCCB.org for the latest update, or call the CYCCB Office at (979) 764-7306.